

**CREATING
AN IMPACT
THAT MATTERS.**

UnAvailable[®]

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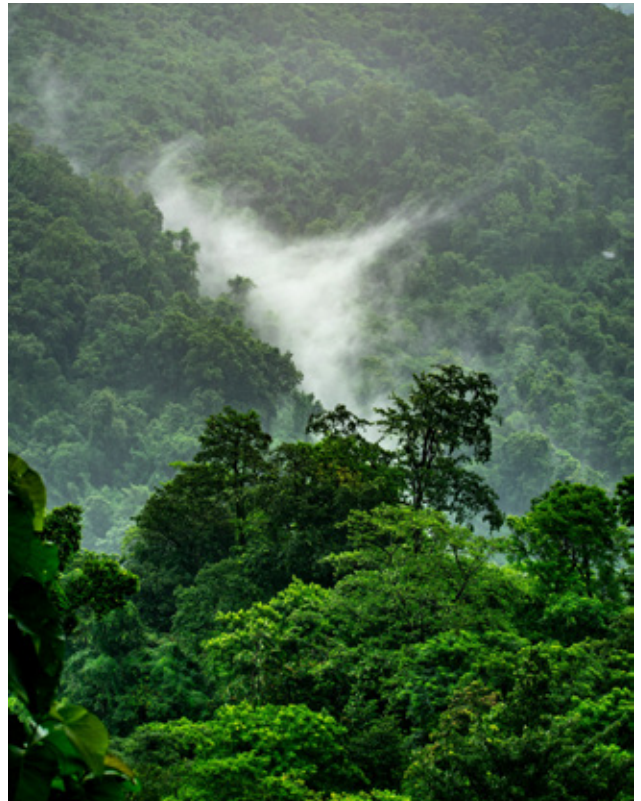
Creating An Impact That Matters

At Un-Available, we're focused on creating long-lasting change. We've confronted conventional industry standards and restructured our business as a means to achieve a worthwhile future. From pushing sustainability in Vietnam's garment sector to supporting our workforce's well-being, everything we do is a pledge to build a better tomorrow.

We know sustainability is more than a buzzword or a trend; it is a vital movement and core to our mission. We also understand that combating fast fashion is a massive undertaking, but we're up to the challenge. Focused on realities we can affect, our initiatives benefit both present and future. Action is crucial, and knowing what's at stake, we are determined to push harder to achieve a greener and happier existence.

SUSTAINABILITY IS A VITAL MOVEMENT AND CORE TO OUR MISSION.

Through progressive planning and solid investment, we can uphold these practices without sacrificing quality, and our system of checks and balances ensures accountability for everything we do. By setting these benchmarks within the region, we hope to create a meaningful impact that endures.



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GLOBAL BRANDS

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IMPACTING IMPACTING [IMPACTING] GLOBAL BRANDS

Building meaningful relationships is vital. From the beginning, we've sought to maintain and nurture these connections, evolving them into trusted partnerships. With our new sustainability-led factory, we look to push our relationships one step further.

The new facility is the physical representation of the fundamental values we look to uphold. And our commitment to the future of sustainability through innovation and collaboration ensures we can take on any client brief with precision.





AIMÉ LEON DORE



GOLF



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OUR COMPANY



Our Clients

Being the manufacturer of high-quality garments for iconic and globally recognized brands, Un-Available prioritizes quality metrics. These metrics convey value and correlate strongly with transparency, fairness, and responsible sourcing leadership.

When building partnerships, we align with like-minded brands seeking to accomplish the same goals - achieve sustainability through attainable measures.



Our Vision

To positively and effectively impact humanity, we believe in upholding our manufacturing practices, services, sustainability, innovation, collaboration, and social justice to the utmost standard. By holding ourselves accountable for our actions, we ensure a level of responsibility in the steps we take.



Our Mission

At Un-Available, our mission is to cultivate an ethical, sustainable, and eco-efficient space within the garment industry that positively influences people's lives. We work to continually educate ourselves and increase awareness around sustainability, with the hope of inspiring others looking to create worthwhile change.



Our Values

Commitment to Excellence

We aim to provide the highest level of service through superior performance, outstanding efficiency, and continuous improvement.

Quality Standard

We are committed to quality in everything we do.

Integrity + Transparency

We believe in honesty and encourage open communication and feedback throughout our business with clients and employees alike with our employees and clients.

Innovation

We push boundaries and strive to stay ahead of the curve in all aspects of our business.

Sustainability

Our goal is to grow our business ethically. By demonstrating a strong commitment to sustainable and responsible practices, we put the planet first.

Passion + Dedication

Our passion is our purpose. Our dedication to our clients and employees is paramount to our success. We work hard to deliver excellence.





OUR PEOPLE



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IMPACTING IMPACTING [IMPACTING] OUR PEOPLE

At Un-Available, people are our passion. They are the driving force behind our company. By investing in growing our culture and providing a breadth of new opportunities, we ensure a nurturing environment for our teams. And our commitment to them has resulted in some of the lowest turnover rates in the industry, with many employees presently going 15+ years strong.

Nurturing their growth is key. By providing the tools necessary for problem-solving and leadership, we help push our colleagues to the next level. Our teams have access to relevant resources and up-to-date training materials.

15+
WITH MANY EMPLOYEES
PRESENTLY GOING STRONG



OUR POLICY

Our policy on fair pay, equality, and equity in the workplace is a movement towards modernity that democratizes improvements in all aspects of their everyday life. Why do we do this? We believe it's important to have pride in what you do. The best work comes from working together, regardless of position, committed to a common goal. Knowing that they are employed by an organization that cares about them and the planet for future generations is essential.

We also provide education around social consciousness and the importance of sustainability. And as much as we emphasize our products' quality and integrity, it all starts with our employees.

We understand that our community is vital to our success. By encouraging our employees to share information with their family and friends about the changes we make and the goals we try to achieve, we hope they are inspired to make some decisions of their own. And by providing a space that fosters creativity, learning, and growth while guaranteeing proper compensation so people can improve their quality of life, we ensure that the next generation has every opportunity to make the right impact. We know there is a long journey ahead, but we will build the road to change together.

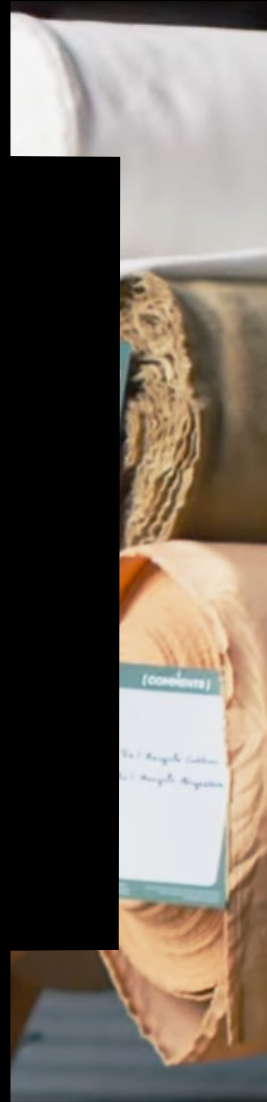


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OUR QUALITY



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IMPACTING IMPACTING [IMPACTING] QUALITY

As part of our commitment to helping change the global garment industry, we've invested in a state-of-the-art 9,000m² factory. Equipped with a high-tech, all-brand adaptable operation system, it responds in real-time to our customers' needs.

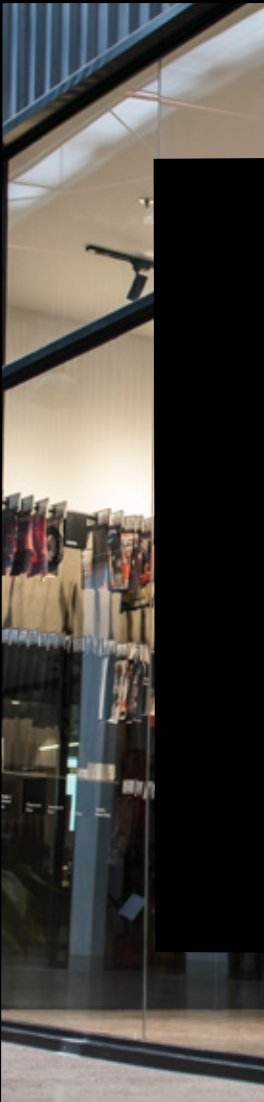
By putting sustainability first, we designed a space that adjusts production volumes to optimize the use of resources and minimize its effect on the environment. With the factory floor and offices under one roof, we're creating efficiencies in communication and quality control.

Our rigorous onboarding process for our supplies ensures that standards are met and maintained. To guarantee

transparency and accountability, we carry out extensive audits at both our facilities, unlike other factories, we provide thorough inspections at every step of our process. We have nine QC checkpoints in total that cover each point from start to finish. Once everything is complete, we provide an additional AQL 1.5 inspection in the warehouse to guarantee a quality level that can satisfy our most discerning clientele and meet the strict criteria of destinations like Japan and Italy with ease.

All these measures are to ensure our clients receive the highest quality garments. Because sustainability isn't just about the process, but the output we create and its longevity. Our goal at Un-Available is about reliability that lasts.





OUR FACILITY





MANUFACTURING

Our custom manufacturing capabilities range from low-volume piece tailoring starting from 250 pieces to large volume fashion lines of 10,000 pieces, with a monthly capacity of 250,000 units (75% knit and 25% woven).

Un-Available employs close to 600 full-time garment specialists working seven process lines for knit, heavy and light woven garments. We also have a line of extremely experienced seamstresses dedicated to samples and small-run production.

INNOVATION DEPARTMENT

The Innovation Team is the initial point of contact for welcoming new customers. We guarantee a professional and efficient onboarding process, facilitating the seamless introduction of new brands and aligning expectations on both sides. Our aim is to establish and nurture robust partnerships that advance our shared goals, boosting our collective strengths and competitive position in the market.



DEVELOPMENT DEPARTMENT

The Development Team takes over as the second stage in our customer onboarding process. We specialize in recognizing new developments and trends, providing initial costings, and overseeing the sampling phase. Our team supports customers throughout the process to ensure they have access to the latest fabrics, trims, and embellishments, keeping them ahead of the curve. Our goal is to ensure each customer receives personalized support and innovative solutions that elevate their products and market presence.

COMMERCIAL DEPARTMENT

The Commercial Team is dedicated to supporting you through the production phase. With a specific team assigned to each customer, we provide comprehensive support including weekly reports, video calls, and full transparency. Our approach ensures that your purchase orders are managed effectively up to the exit date, fulfilling your requirements with precision and care. We are committed to maintaining open lines of communication and delivering consistent updates to keep you well-informed and confident in the progress of your production cycles.



PROCUREMENT DEPARTMENT

By providing centralized procurement services, our extensive purchasing division can source cloth from around the world. We offer anything from basic, single jersey to 500 gsm loopback cotton and terry fleece in various knit fabrics in a diverse range of weights and qualities. Whether it's organic cotton, viscose, poly, or blends, the combinations available to our clientele are endless.

To produce and dye fabrics in a sustainable way, we work with suppliers who are BCI- and OEATEK-certified, guaranteeing a level of quality and environmental commitment.

Our extensive network of local and international woven wear suppliers allows us to specialize in trousering twills, corduroys, and poly tricot blends. We also offer swim short products in microfibre, nylons, and taslans, both plain and printed. Lightweight jacketing options range from basic poly blends to ripstop and nylons.

We are working with some of the world's leading businesses in sustainable cloth development from simple organic cotton producer on the way through GOTS certified garments. Using PET fibres and recycled natural fibres, we hope to create fabrics that become a staple in mainstream garment production.



PRINTING & TREATMENT DEPARTMENT

Our printing factory utilizes an extensive range of techniques. We produce everything from single color placement, CMYK, discharge, glow-in-the-dark effect, heat-sensitive printing, heat transfer, and digital printing done on three state-of-the-art automatic TAS machines and two Adelco Oval 16-color/38-station automatics. Cutting-edge dryers and other equipment guarantee a top-end product with an output of about 300,000 panels per month.

We partner with trusted vendors for embroidery, stone application, heat transfers, and other specialist work. Our external QC team continuously monitors their output, ensuring a premium product.

Our in-house support team and partners oversee finished garment treatment. They include tie-dyeing, dip-dyeing, marble washing, vintage dye, and hand-dyeing to create individually unique finishes.

Un-Available is CPSIA compliant. That means our production, including children's wear, is free of PVC, lead, and formaldehyde. Inks used in our dyeing and printing processes are water-based, non-toxic, and eco-friendly.



SEWING DIVISION

With 220 dedicated full-time operators spread across seven lines, our daily output can reach 6,000 units. The majority of our team are long-term, multi-skilled sewers adept at using 3-5 different machine types.

Our selection of the finest Juki and Siruba machines combined with our team's adaptability and precision allows for a diverse range of products of the utmost quality to be produced on a single line with little downtime.

69x Flatlock Machine

81x 4 Thread Overlock

7x 5 Thread Overlock

90x Single Needle Sewing Machine

8x Twin Needle Lockstitch Machine

11x Twin Needle Chainstitch Machine

3x Buttoning Machine

4x Button Attaching Machine – Metal

2x Buttonhole Machine

3x Bartack Machine

9x Cutting Machine

2x Band Knife Machine

2x Interlining Press

17x Steam Irons (With Integrated Mini Boilers)



WAREHOUSING FACILITIES

To best meet our clients' needs, we provide storage and warehouse solutions for any situation. A part of our manufacturing operation, we offer many services ranging from individual store packing and direct dispatch to specialty and precision processing for department stores that require barcoding, boxing, and palleting. Our finishing teams manage deliveries and dispatches effortlessly.

To guarantee transparency in our process, we use an ERP system and provide the following facilities to manage the movement and storage of goods:



Fabric warehouse with floor-to-ceiling racking and computer coding systems (1,390sqm = capacity of 700,000 fabrics)



Trims warehouse with floor-to-ceiling racking and computer coding systems (200sqm).



Finished goods warehouse with a 5-storey racking system (600sqm = 8 x 40 ft container).



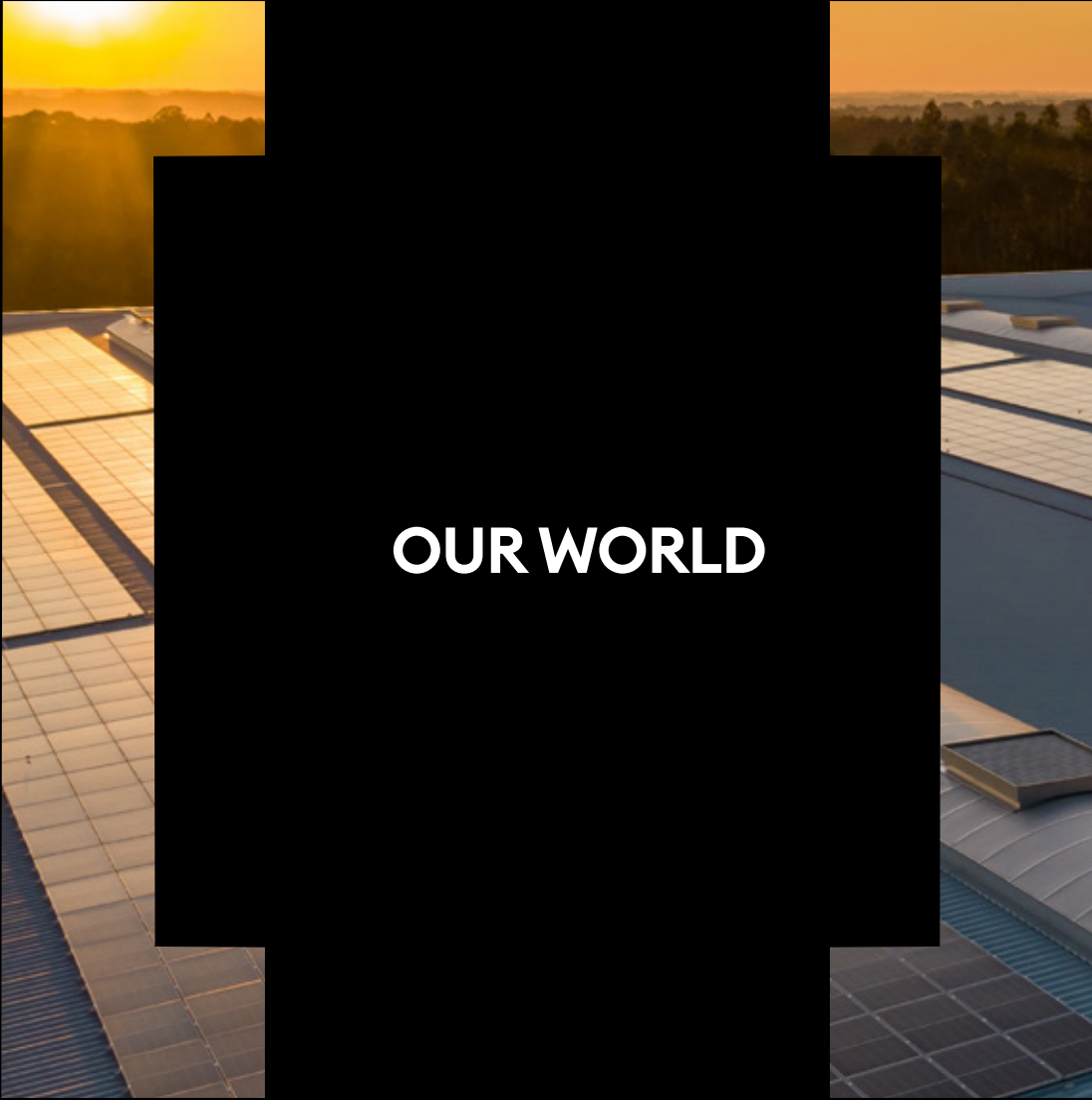
Overstock and asset warehouse storage for excess asset machinery, packing materials, overstock, and long-term storage (200sqm).



QUALITY CONTROL

While we adhere to the international AQL 2.5 standard and conduct AQL 1.5 final inspection at the warehouse, we also implement additional internal QC checkpoints at each step of the production process. Our new space also houses a testing facility where we inspect every roll of fabric received for printing durability, colorfastness, tear strength, weight, fabric twist, and shrinkage. This checklist ensures that every garment that leaves our factory meets and exceeds requirements.





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IMPACTING IMPACTING [IMPACTING] OUR WORLD

Our planet is one giant, interconnected ecosystem on the brink. And to ensure its survival, it is crucial to move away from standard industry guidelines and restructure. At Un-Available, we are committed to sustainability and its ability to transform our future.

Although we raise awareness around the repercussions of garment production, we also emphasize the benefits of greener practices. By eliminating single-use plastics from our facility, we drastically lower our carbon footprint and set the bar higher within the region. Even when working with new suppliers, we estimate their emissions output by conducting an onboarding survey. We perform inspections regularly to review their efforts, learn from one another, and find ways to reduce waste together. Once we align on objectives and verify their environmental standards, we bring them on board.

[UA] ENVIRONMENTAL DAY



Tree Planting Project - 2022



Can Gio Beach Cleanup - Nov 2023

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We understand that nothing will change without action, so we've already started. By eliminating harmful chemicals, phasing out plastic usage in the production and manufacturing process, and promoting recyclable fabrics, we're on the right track. But we need to do more.

We also systematically evaluate our operations and identify ways to adjust our practices positively as part of our wastage program, Less is Best. By holding ourselves accountable through self-auditing and transparency, we hope to inspire others to do the same. There's still a lot of learning to do, but we will strive to improve and stay resolute. Our achievements may seem small, but in time, they will grow and hopefully change the future.

With every step we take, we strengthen our pledge to creating something better. And through dedication and determination, we will achieve so much more. We hope you will join us in our mission and help us cement a greener tomorrow.



AWARDS



CSI Report



Green Business Award
of Ho Chi Minh City in 2023

MANUFACTURING CERTIFICATES



SA8000 Certification



ISO 9001:2015



ISO 14001:2015



Higg FEM Certification



Sedex Virtual Assessment



NIKE Audit
Bronze Rating



Kering Group Audit



International
Labour Standards



NBC Universal Assessment



SLCP Verification



CREATING AN IMPACT THAT MATTERS

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